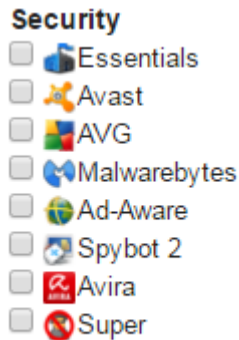


To install and run some very good anti-malware programs:

1. Use your web browser (Internet Explorer, Google Chrome ect) to go to <https://ninite.com/>
2. Under the **Security** section, tick **Malwarebytes, Spybot 2 and Super**



3. Click **Get Installer**
4. This will download a file called ninite *something something* - this is the file you need to run on the infected PC

*In a situation where your computers internet browser doesn't work - you can download this file using another computer, and just put it on a USB stick or something to transfer it across to the one with the problem.*

**Malwarebytes, Spybot and Super Antispyware** will be installed. You will see icons for them on the desktop.

With each of them - open them up, update the programs and select Scan (they are all different, but similar enough in that regard)

Let the scans complete and remove any malware that they find. Sometimes they may ask to restart the computer to complete the removal process. If that happens then do so and make sure to do the scans again afterwards.

As always, feel free to call or email us if you need advice, support or have any questions.

*Quick disclaimer: These programs are free for non-commercial use. If you need to use them for work, please comply with their terms and conditions.*

**Demidov Innovations** have no affiliation with any of these programs, websites or their developers outside our experience with them and our recommendation that they are very good at what they do.